

General Quick References

Quick Emergency #s

Fire, Police Emergency	911
Bureau of Alcohol, Tobacco & Fire Arms	202-927-7777
Child Abuse/Neglect Hotline	703-324-7400
Family Violence Hotline	800-838-8238
FBI, DC Office	202-252-7801
Missing/Exploited Children	800-THELOST
National Response & Terrorism Hotline	800-424-8802
Poison Center	800-222-1222
Rape/Sexual Assault Hotline	800-656-4673
Runaway Hotline	800-231-6946
Suicide Crisis Hotline	800-SUICIDE
US Coast Guard Search	800-418-7314
US Marshall, DC Office	202-616-8600
US Secret Service	202-406-8800
Utilities, Call before You Dig	800-257-7777

Airports

Baltimore/Washington International Airport	800-IFLYBWI http://www.bwiairport.com
Ronald Reagan Washington National Airport	703-417-8000 http://www.metwashairports.com
Washington Dulles International Airport	703-572-2700 http://www.metwashairports.com

Airlines

Air Canada	888-247-2262
America West	800-235-9292
American Airlines	800-433-7300
British Airways	800-247-9297
BMI	800-788-0555
Continental Airlines	800-525-0280
Delta Airlines	800-221-1212
Frontier Airlines	800-432-1359
JetBlue Airways	800-538-2583
Midwest Express	800-452-2022
Northwest Airlines	800-225-2525
Southwest Airlines	800-435-9792
United Airlines	800-241-6522
US Airways	800-428-4322
Virgin Atlantic Air	800-862-8621
Independence Air	800-359-3594

Driver's Licenses

http://dmv.washingtondc.gov/main.shtm	202-757-5000
You may apply for a DC driver's license if you are at least 16 years old and a resident of the District. A licensed driver who moves to the District from another jurisdiction has up to 30 days	

to convert an out-of-state license to a DC license. If you would like to obtain your DC driver's license for the first time, you must present the following four original documents and fees at a DMV service location: Completed Driver's License/Voter Registration Application, Proof of Name and Date of Birth, Proof of Social Security, Proof of Current residency, Fees (see below for Driver's License Fees).

If you previously held a driver's license in DC or in another jurisdiction and it has been expired for more than three months, you must take DC's knowledge test (Learner's Permit Test) and road test.

If applicant is 16 or 17 years old, he or she must provide proof of parental approval. If you are under the age of 21, you are required to participate in the Graduated Licensing Program.

Driver's License Fees

All outstanding debts (child support payments, outstanding tickets, and dishonored checks) to the DC government must be satisfied before completing your DMV transaction. The fees outlined below are effective March 6, 2003.

Driver's License (First-Time and Renewal)	\$39
Learner's Permit	\$20
Non-Driver's ID Card (First-Time and Renewal)	\$20
Duplicate Driver's License and Non-Driver's ID Card	\$7
Duplicate Learner's Permit	\$7
Commercial Driver's Learner's Permit	\$39
Commercial Driver's License (First Time and Renewal)	\$117
Instructor License First Issuance or Renewals	\$78
Commercial Driver's License Downgrade	\$10
Commercial Driver's License Duplicate	\$13
Driver's Record 3-year and 5-year	\$7
Driver's Record 10-year	\$13
Driver's License Reinstatement	\$98

Maryland

All Areas in Maryland

800-950-1682
<http://mva.state.md.us>

To Renew Your Maryland License, you will need your expiring Driver's License and the \$30 fee. You must pass a vision test or submit a vision certification form. License may be renewed without additional tests up to one year after expiration. Driving with an expired license is against the law.

Exchanging an Out-of-State License for a Maryland License, you will need proof of age, identity, lawful admission, Maryland residence, out-Of-state license(s) and the \$45 fee for each license class applied for. Please refer to sources of proof for required documentation.

New Maryland residents must obtain a Maryland Driver's License within 60 days. You must pass a vision test or submit a vision certification form. An out-of-state license must be a valid license or a license expired for less than one year. The license cannot be suspended. If licensed for less than 18 months, you will be issued a Maryland provisional license. If you are

exchanging an out-of-state license that has been expired for one year, you are required to take the knowledge and skills tests in addition to the vision test. A valid U.S. Department of Transportation (DOT) physical card or Federal/MVA waiver (if applying for a commercial driver's license). A hazardous material (HAZMAT) test is required to keep your HAZMAT endorsement (if applying for commercial driver's license). A social security card is required if applying for a commercial driver's license. Out-of-state learner's permits cannot be exchanged for a Maryland learner's permit or license.

Virginia

All Areas in Virginia

866-368-5463

<http://www.dmv.state.va.us>

Within 60 days of moving here, you must obtain a Virginia driver's license. However, if you hold a commercial driver's license (CDL), you must obtain a Virginia CDL within 30 days.

If you hold a valid driver's license issued by a U.S. state, territory, jurisdiction, a Canadian province, France or Germany, you may not be required to take the two-part knowledge exam or the road skills test, but you must pass a vision screening. Canadian or U.S. licenses must be surrendered when you apply for a Virginia driver's license. Be sure to photocopy your out-of-state driver's license before surrendering it – you may need it for insurance or licensing purposes.

If your license has been suspended or revoked by another state, a Virginia license may not be issued until your driving record in that state is cleared and you meet Virginia requirements.

If you are moving within the Virginia area, you have thirty (30) days from the date of your move to notify DMV of your address change. You can request an address card showing your new address at no fee that you must carry with your license. Or you can purchase a new driver's license with your new address online or in person.

Vehicles

-Notify DMV of your move so that they can change your vehicle status on our files. Please provide them with your: Full name, Customer number, Vehicle title number and the last 4 digits of the vehicle identification number (VIN) for each vehicle that you own.

Return your old decal to the Commissioner of Revenue of your old locality, and contact the Commissioner of the Revenue of your new locality to get a new decal. This will prevent the old locality from assessing personal property taxes on your vehicle(s).

Taxes

Sales Tax

Washington, DC	5.75%
Maryland	5%
Virginia	5%

VA Personal Property Tax

\$4.20 per \$100 based on the vehicle's assessed value. Most Virginia localities use the N.A.D.A. (National Automobile Dealers Association) Official Used Car Guide and the N.A.D.A.

Official Older Car Guide for this purpose. A vehicle's assessment is the average loan value as of January 1 published in these guidelines.

Transportation

Cab Service, Car Rentals, Amtrak, MARC, Metrorail & Metrobus, VRE, HOV Lane Rules

Cab Service

Red Top Cab	703-522-3333 http://www.redtopcab.com
Fairfax Yellow Cab	703-534-1111 http://www.yellowcabcorp.com
Yellow Cab of DC	202-544-1212 http://www.dcyellowcab.com
Washington Dulles Taxi	888-623-4187 http://www.awashingtondullestaxi.com
America Taxi & Sedan	202-289-2777 http://www.americantransportation.com
Diamond Cab	202-387-2600
Barwood Cab	301-984-1900 http://www.barwoodinc.com
Columbia Taxi	410-730-3400 http://www.columbiataxi.com
Dulles Taxi	703-481-8181 http://www.dullestaxi.com

Car Rentals

Alamo Rent a Car	800-327-9633 http://www.alamo.com
National Car Rental	800-227-7368 http://www.nationalcar.com
Avis Rent a Car	800-331-1212 http://www.avis.com
Dollar Rent a Car	800-800-4000 http://www.dollar.com
Enterprise Rent a Car	800-736-8222 http://www.enterprise.com
Budget Auto Rental	888-956-5247 http://www.budget.com
Thrifty Car Rental	800-847-4389 http://www.thrifty.com
Hertz Rental	800-654-3131 http://www.hertz.com

Amtrak

The major stations in the area are Union Station, the New Carrollton Metro Station and in the Baltimore area, BWI Rail Station and Penn Station. For routes, fares, tickets and other information, call 1-800-USA-RAIL (872-7245) or visit <http://www.amtrak.com>

MARC

MARC trains provide rail access between the Washington, DC and Baltimore metro area on

weekdays only. For route and fare information, call 1-866-RIDE-MTA (743-3682) or visit <http://www.mtamaryland.com>

Metrorail & Metrobus

Metrorail and Metrobus provide safe, efficient ways of getting around the DC area. Five rail lines and an extensive bus system connect the District with the Maryland and Virginia suburbs. The Metrorail system is comprised of five color-coded lines: blue, green, orange, yellow and red (there are plans for an additional purple line). The lines intersect at various points, making it possible for passengers to change trains and travel anywhere in the system. Visit <http://www.wmata.com> for a list of lots.

To continue your trip by Metrobus, obtain a transfer at your originating station before boarding the train. Buses travel to Georgetown and other areas not directly serviced by the rail. Unless you have a pass, you will need exact change because Metrobus drivers do not carry cash. You can obtain bus route maps from Metro and at some area retail stores.

Metro also has a great online tool called "The Ride Guide." It allows you to plug in your starting and ending addresses and find out the best combination of bus and rail to get there. It will even estimate how long it will take you to walk between points when needed. Access this at <http://www.wmata.com>

VRE

VRE operates throughout Northern Virginia and provides commuters with rail transportation from Fredericksburg to Union Station and in between. There are two lines that accommodate these areas – the Manassas Line and the Fredericksburg Line. There are multiple types of tickets that can be purchased, including a VRE transit link card which allows unlimited travel on VRE and Metrorail in one calendar month. For specific information, call 703-684-1001 or visit <http://www.vre.org>

In addition, the services meet at these Metro stations:

Amtrak:

King Street (Yellow & Blue Lines)
New Carrollton (Orange Line)

MARC:

Rockville (Red Line)
Silver Spring (Red Line)
Greenbelt (Green Line)
College Park U of MD (Green Line)

VRE:

Crystal City (Yellow & Blue Lines)
King Street (Yellow & Blue Lines)
Franconia/Springfield (Blue Line)
L'Enfant Plaza (Yellow, Blue, Orange & Green Lines)

HOV Lane Rules

<http://www.virginiadot.org>

I-95/I-395

Between Prince William County, Virginia and Washington, D.C., there is a 30-mile long, 2-lane HOV facility in the highway median. The direction of the lanes is changed, and HOV restrictions imposed and lifted, at set times as the volume of traffic in each direction changes. During weekday rush hours, the lanes are restricted to vehicles with three or more people (HOV-3), northbound (toward D.C.) in the morning, southbound in the evening. The lanes are also available on the weekends, without the HOV restriction. See below for times and directions for the facility.

WEEKDAYS

6:00-9:00 a.m.	HOV-3 northbound
9:00-11:00 a.m.	Northbound (no HOV restriction)
11:00 a.m.-1:00 p.m.	Closed while lanes are reversed
1:00-3:30 p.m.	Southbound (no HOV restriction)
3:30-6:00 p.m.	HOV-3 southbound
6:00-9:00 p.m.	Southbound (no HOV restriction)
9:00-11:00 p.m.	Closed while lanes are reversed
11:00 p.m.-6:00 a.m.	Northbound (no HOV restriction)

WEEKENDS

6:00 p.m. Fri-2 p.m. Sat.	Southbound (no HOV restriction)
2:00-4:00 p.m. Sat.	Closed while lanes are reversed
4:00 p.m. Sat.-6 a.m. Mon.	Northbound (no HOV restriction)

I-270

I-270 has one HOV lane in each direction from the Beltway (I-495) through Montgomery County, MD. The lanes are marked with diamonds and are restricted to vehicles with two or more people (HOV-2) on weekdays, southbound (toward D.C.) in the morning and northbound in the evening.

WEEKDAYS

6:00-9:00 a.m.	HOV-2 southbound
3:30-6:30 p.m.	HOV-2 northbound

WEEKENDS & OTHER TIMES

Open to all traffic.

I-66

Inside the Beltway (I-495), all lanes of I-66 are restricted to vehicles with two or more people (HOV-2) on weekdays, eastbound (toward D.C.) in the morning and westbound in the evening. Outside the Beltway, there is one lane in each direction marked with diamonds; these lanes are also restricted to HOV-2 eastbound in the morning and westbound in the evening.

WEEKDAYS, INSIDE THE BELTWAY

6:30-9:00 a.m.	HOV-2 eastbound
4:00-6:30 p.m.	HOV-2 westbound

WEEKDAYS, OUTSIDE THE BELTWAY

5:30-9:30 a.m.	HOV-2 eastbound
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3:00-7:00 p.m.

HOV-2 westbound

WEEKENDS & OTHER TIMES

Open to all traffic.

DULLES TOLL ROAD

From Rt. 28 to the Beltway (I-495) The Dulles Toll Road has one lane in each direction restricted to vehicles with two or more people (HOV-2) on weekdays, eastbound (toward D.C.) in the morning and westbound in the evening. The lanes are marked with diamonds.

WEEKDAYS

6:30-9:00 A.M.

HOV-2 eastbound

4:00-6:30 p.m.

HOV-2 westbound

WEEKENDS & OTHER TIMES

Open to all traffic.

ROUTE 50

Route 50 has one HOV lane in each direction from Route 301 to the Beltway (I-495). The lanes are restricted to HOV-2 traffic at all times.